

# Jika anda tidak terhubung ke internet melalui jaringan UNAIR

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<http://kb.dsi.unair.ac.id/article/jika-anda-tidak-terhubung-ke-internet-melalui-jaringan-unair-1.html>

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Jika anda tidak dapat membuka halaman internet seperti www.google.com atau www.facebook.com, silahkan mencoba langkah-langkah berikut ini.

1. Buka MS-DOS Prompt
2. Kemudian silahkan ketikkan perintah "ping www.google.com"

Anda seharusnya mendapatkan informasi seperti dibawah ini.

```
C:\Users\pitsa>ping www.google.com
```

```
Pinging www.google.com [74.125.235.52] with 32 bytes of data:
```

```
Reply from 74.125.235.52: bytes=32 time=29ms TTL=52
```

```
Reply from 74.125.235.52: bytes=32 time=30ms TTL=52
```

```
Reply from 74.125.235.52: bytes=32 time=28ms TTL=52
```

```
Reply from 74.125.235.52: bytes=32 time=27ms TTL=52
```

```
Ping statistics for 74.125.235.52:
```

```
Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
```

```
Approximate round trip times in milli-seconds:
```

```
Minimum = 27ms, Maximum = 30ms, Average = 28ms
```

Jika anda mendapatkan informasi request timeout, silahkan kontak help desk kami